

Care Pathways

Wednesday 25 and Thursday 26 June 2008
76 Portland Place, London

2008

Choose from over 40 presentations split into three streams incorporating case study presentations, legal updates, workshops and master classes.

Stream A: Pathways to improvement across the whole patient journey

- Care pathways: delivering a shorter patient journey **NEW**
- Pathways and the law: interactive panel session
- Lean thinking and care pathways **NEW**
- Pathways for patient safety
- Using Failure Mode Effects Analysis (FMEA) to identify weaknesses and potential errors in the pathway and patient journey **NEW**
- Pathways for 18 weeks

Stream B: Masterclasses

- Evidence based medicine and pathways
- eCare pathways
- Statistics and data collection **NEW**
- Clinical outcomes monitoring and measurement **NEW**
- Lean workshop **NEW**

Stream C: Case studies in practice

Care pathways in:

- Mental health
- Surgery
- Medicine
- End of Life Care

Keynote speakers include:

Dr Yosef Dlugacz

Senior Vice President and Chief of Clinical Quality, Education and Research
Krasnoff Quality Management Institute,
New York, USA

Professor Massimiliano Panella

President European Pathway Association (E-P-A) and Professor of Public Health
Università del Piemonte Orientale,
Amadeo Avogadro, Novarra, Italy

Dr Kris Vanhaecht Secretary
General European Pathway Association (E-P-A) and Research Fellow Centre for Health Services and Nursing Research
Catholic University, Leuven, Belgium

PLUS poster presentations outlining the latest international research and developments



Care Pathways 2008

Poster Displays

Poster displays will take place during the conference breaks, lunches and evening reception. Poster presenters will be available to talk about their displays and answer any questions that delegates may have.

- A Care Pathway for Children and Young People with Attention Deficit Hyperactivity Disorder Symptomology**
Val Lake *CAMHS Manager*
Esk and Wear Valleys NHS Trust
- B A Quickscan for Quality in Integrated Oncology Care Pathways**
Marrit Y. Bekkema MSc *Project Coordinator Department Care*
Comprehensive Cancer Centre North Netherlands
- C An ICP for Mentally Disordered Offenders**
Denise Moffat *Development Lead MDO Pathways*
NHS Dumfries and Galloway
- D Mental Health ICPs – a local response to national strategy**
Linda McKechnie *Service Development Manager Mental Health*
NHS Dumfries and Galloway
- E The involvement of carers and users in the Development of an ICP for Dementia in Dumfries and Galloway**
Aaron Gauld *Mental Health Development Lead*
NHS Dumfries and Galloway
- F Representations of Workflow and good practice in healthcare**
Tom Crocker *PhD Student*
University of Leeds
- G Introducing Clinical Pathways as a Strategy for Improving Care: A Dutch Approach**
Sander Feuth *Quality Advisor Healthcare*
Catharina Hospital Eindhoven, The Netherlands
- H MRSA Integrated Care Pathway: improving treatment compliance and patient outcome**
Rafaela Camacho-Bejarano *Senior Staff Nurse*
The James Cook University Hospital (Middlesbrough)
- I The Development of an ICP for Dementia**
Dr Jonathan Richardson *Consultant in Old Age Psychiatry*
Northumberland, Tyne and Wear NHS Trust
- J Clinical Pathway for Thoracic Oncology**
Toon Uyttersprot *Clinical Pathway Facilitator*
Hospital Network Antwerp (ZNA), Belgium
- K 'The Whole Story': Patient narratives of preventable harm and exceptional care**
Katy Stainsby *Locum Project Nurse*
Gateshead Health NHS Foundation Trust
- L An ICP for Surgical Tracheostomy**
Angela Hughes *Care Pathways Coordinator*
University Hospital of Wales
- M A Pathway for LKD (Live Kidney Donor)**
Angela Hughes *Care Pathways Coordinator*
University Hospital of Wales
- N Integrated Care Pathway for the Rapid Discharge Home of the Dying Patient**
Amanda Whitehouse *Macmillan Nurse Specialist, Palliative Care*
James Paget Healthcare NHS Trust
- O Modelling tools and technology to support ePathway development**
Sue Atkinson *Clinical Process and Pathway Project Manager*
Nuffield Hospitals
Shirley Thompson *End of Life Care Pathway Facilitator*
Sheffield Teaching Hospitals Foundation Trust
- P Caring for Patients with Heart Failure: A Paradigm Shift**
Kelly O'Halloran *Advanced Practice Nurse*
Hamilton Health Sciences
- Q The achievements and bottlenecks of pathways in 58 organisations**
Svin Deneckere *Research Fellow*
Belgian Dutch Clinical Pathway Network, Belgium
- R Improving the quality and safety of mental health services through Integrated Care Pathways**
Ali El-Ghorr *Programme Manager*
NHS Quality Improvement Scotland
- S Generic Admission ICP Documentation**
Sandra Harvey *ICP Implementation manager*
Royal Devon and Exeter NHS Foundation Trust
- T Mental Health Care Process Pathways**
Adam Cooper *Business Analyst*
Avon and Wiltshire Mental Health Partnership NHS Trust
- U Trust wide record keeping group, toolkit and nursing care guidelines**
Catherine Jennings *Practice Development Co-ordinator*
Sheffield Teaching Hospitals Foundation Trust

Care Pathways 2008 is the ONLY international conference for all those involved in monitoring and improving patient care through integrated care pathways, clinical pathways and critical pathways.

Why attend?

This year's conference focuses on new and innovative techniques that can help make care pathways more effective including; lean thinking, FMEA and measuring and monitoring clinical outcomes. With the deadline for the delivery of the 18 Week Patient Pathway at the end of 2008 fast approaching, you will learn how you can use pathways as a tool to deliver on 18 weeks and hear case studies of pathways in practice.

The conference brings together the latest research in the field, both internationally and from across the UK – as well as over 40 practical case studies and interactive sessions, in which leading practitioners will share their experience of implementing successful care pathways in practice.

Poster displays

A series of poster displays outlining some of the latest research and developments in care pathways will be available for delegates to view throughout the conference.

Evening reception

You are invited to an informal drinks reception at the end of the first day of the conference. The event provides a unique opportunity for delegates, speakers and exhibitors to share news and network in a relaxed atmosphere.

Feedback from previous Integrated Care Pathways delegates

“Excellent topics.”

ROYAL NATIONAL HOSPITAL FOR RHEUMATIC DISEASES NHS FOUNDATION TRUST

“Very good international conference. Presentations and speakers very close to top themes in healthcare.”

NHS FIFE

“The file was an excellent resource. I can take back the examples of ICPs to my department and adapt it to paediatrics.”

CHELSEA AND WESTMINSTER HOSPITAL

Conference information

Venue

76 Portland Place, London, W1B 1NT.
A map of the venue will be sent with confirmation of your booking.

Dates

Wednesday 25 and Thursday 26 June 2008.

Confirmation of booking

All bookings will be confirmed by email, unless stated otherwise.

Terms and conditions

A refund, less a 20% administration fee, will be made if cancellations are received, in writing, at least 4 weeks before the conference. We regret that any cancellation after this time cannot be refunded, and that refunds for failure to attend the conference cannot be made, but substitute delegates are welcome at any time.

Accommodation

On confirmation of your booking you will receive details of accommodation.

Exhibition

If you are interested in exhibiting at this event, please contact Carolyn Goodbody on 020 8481 0354 or email carolyn@healthcare-events.co.uk

Credits

This conference has been accredited with 6 CPD credits for each day and is an IHM recognised event.

JOINT OPENING SESSION

10.00 **Chairman's introduction**
Chairman: Professor John Ellershaw
Professor of Palliative Medicine University of Liverpool
National Clinical Lead The Liverpool Care Pathway
Medical Director Marie Curie Hospice Liverpool and
Clinical Director Royal Liverpool University Hospitals NHS Foundation Trust

10.10 **Welcome and conference overview**
Professor Massimiliano Panella
President
 European Pathway Association (E-P-A)
 and *Professor of Public Health*
 Università del Piemonte Orientale,
 Amadeo Avogadro, Novarra, Italy

C O N F E R E N C E

Stream A
PATHWAYS TO IMPROVEMENT ACROSS THE WHOLE PATIENT JOURNEY

11.45 **Care pathways: methodology and implementation**

Care pathways explained

Dr Ricard Rosique
Senior Consultant and Consultant,
General and Gastrointestinal Surgery
 Diomedes Health Care Consultants, Spain

This session will introduce care pathways focusing on methodology, implementation and critical success factors

Where to start

Jonathan Hill
Care Pathway Development Manager
 Gloucestershire Partnership NHS Trust

This session will focus on where to start when developing and planning a care pathway and will demonstrate how the use of process mapping can help to plan an effective care pathway

13.00 Questions and answers, followed by lunch and exhibition

14.00 **Care pathways: delivering a shorter patient journey**

Philippa Robinson
18 Weeks National Implementation Director
 Department of Health

- 1 delivering a shorter patient journey: an update on developments from the 18 weeks National Delivery Programme
- 1 the role of care pathways in meeting the 18 week patient pathway
- 1 an overview of pilots, pioneer and early achiever sites

14.30 **Commissioning using care pathways: using care pathways to improve care purchasing**

Dr Steven Laitner
Consultant in Public Health Medicine and GP
 West Hertfordshire PCT and
 East and North Hertfordshire PCT

- 1 developing national pathways for commissioning
- 1 agreeing and mapping the main elements of care including clinical indicators and outcome measures
- 1 streamlining pathways and removing barriers within the pathway

15.00 **Using care pathways to improve discharge practice**

Sarah Davies
Senior Nurse, Medical Directorate
 Carmarthenshire NHS Trust

- 1 developing a care pathway to improve the discharge process for safe and effective discharge from hospital
- 1 a walk through the pathway including variances documented
- 1 show me the way to go home: a discharge integrated care pathway

15.30 Questions and answers, followed by tea and exhibition

This break will include a care pathway swapping/viewing session – delegates are invited to send copies of care pathways to be displayed, care pathways will be available from speakers for viewing and delegates can bring and share their care pathways with others – this will continue into the evening drinks reception

PATHWAYS AND THE LAW: INTERACTIVE PANEL SESSION

16.00 **Pathways and the Law**

Joanne Easterbrook
Partner
 Bevan Brittan LLP

- 1 legal issues for pathway developers and pathway users
- 1 where liability lies
- 1 risk management and legal advice and lessons from cases and claims

16.30 **Interactive legal panel**

This is an opportunity for delegates to question a legal panel of experts around legal issues and care pathways

Joanne Easterbrook *Partner* Bevan Brittan LLP
John Tingle *Director and Reader in Health Law* The Centre for Health Law, Nottingham Trent University

- 1 further speakers to be confirmed

17.00 Questions and answers

Stream B
MASTERCLASSES

11.45 **1: Evidence based medicine and path**

Facilitated by
Professor Massimiliano Panella,
President European Pathway Association (E-P-A)
 and *Professor of Public Health*
 Università del Piemonte Orientale,
 Amadeo Avogadro, Novarra, Italy
 and
Ruben van Zelm
Secretary European Pathway Association (E-P-A)
Senior consultant Q-Consult, the Netherlands

14.00 **2: eCare pathways masterclass**

Facilitated by: Sean Brennan
Independent Consultant Clinical Matrix Ltd
 and *Author* 'The NHS IT Project: The Biggest Computer Programme in the World Ever!'

eCPs across London

Dee Hackett
Design Lead LPiIT and *Clinical Advisor*
 Connecting for Health

Developing real time pathway guided and treatment of breast cancer and

Dr Sara Brucker
Consultant, Breast Care
 Breast Centre, University of Tubingen, Germany

Computerising care pathways

Lluís Mundet
Nurse Training Lead
 Mataró Hospital, Consorci Sanitari del Maresme, Spain

16.00 **3: Statistics and Data Collection Mas**

Facilitated by: Ruben van Zelm
Secretary European Pathway Association (E-P-A)
Senior consultant Q-Consult, the Netherlands

Survival Analysis (15 minutes)

Seval Kul
Research Assistant
 Mersin University, Turkey

The presentations will be followed by an interactive data collection methods within pathways

10.20 **Opening address: the impact of care pathways on the organisation of care processes: a PhD study**

Dr Kris Vanhaecht

Secretary General European Pathway Association (E-P-A) and *Research Fellow* Centre for Health Services and Nursing Research, Catholic University, Leuven, Belgium

- 1 clinical pathway audit tools and the development and validation of a Care Process Self Evaluation Tool (CPSET)
- 1 do pathways lead to better organised care processes?
- 1 findings from the PhD Study: implications for the pathway definition

10.50 Questions and answers, followed by coffee and exhibition

SPLITS

These Masterclasses are aimed at those with at least 2 years experience of working with care pathways

ways

This masterclass will demonstrate the how to integrate evidence based medicine into care pathways in order to demonstrate effective practice and analyse variation from evidence based practice. This workshop will also tackle the difficult issue of how to manage pathways where evidence does not exist

Presentations followed by short discussion session

- 1 introducing eCPs across London
- 1 sharing clinical information resulting from an eCP for a patient

EPR for multidisciplinary diagnosis quality assurance

- 1 developing a real time pathway guided EPR
- 1 a six step process and the results we have seen in Germany

- 1 using pathways to minimise unnecessary variance and to provide systematic assistance
- 1 computerising our pathways: our experience

terclass

- 1 using the concept of survival analysis for clinical pathways
- 1 survival analysis and how it can be used explained

session examining key statistical techniques and

Stream C
SPECIALTY SPECIFIC CASE STUDIES

11.45 **Case Studies: care pathways in mental health**

Facilitator: Julie Hall

Head of Performance and Service Strategy
Nottinghamshire Healthcare NHS Trust

Case study presenters followed by discussion and pathway sharing (delegates are encouraged to bring their mental health pathways)

A patient centred pathway for psychosis: a recovery pathway

Dr Sally Wise

Consultant Psychiatrist and Associate Clinical Director

Laura McGraw

Nurse Consultant and

Pauline Craig

Senior Manager, Service Development
Tees, Esk and Wear Valleys NHS Trust

- 1 the development of an integrated psychosis pathway: working with partners including users
- 1 results of implementation including variance analysis and qualitative analysis

A cross boundary care pathway between a forensic ward and a community forensic hostel

Celine MacConnell

Care Pathway Coordinator
NHS Grampian, Scotland

- 1 developing a cross boundary care pathway
- 1 a walkthrough the care pathway for the forensic service

Facilitated discussion

Working through sample pathways, and focusing on key issues involved in developing pathways in mental health

13.00 Lunch and exhibition

14.00 **Case studies: care pathways in surgery**

Case study presenters followed by discussion and pathway sharing (delegates are encouraged to bring their Surgical Pathways)

Facilitators: Dr Yosef Dlugacz *Senior Vice President and Chief of Clinical Quality, Education and Research* Krasnoff Quality Management Institute, New York, USA
with **Dr Eugene S. Krauss** *Director, Department of Orthopedics Director, Krauss Center for Total Joint Replacement, North Shore-LIJ - Glen Cove Hospital and Southside Hospital Director, Total Joint Replacement* Peconic Bay Medical Center

An innovative approach to a care pathway for total joint replacement

Dr Yosef Dlugacz

with Dr Eugene S. Krauss (as above)

- 1 how care maps can be combined with clinical pathways to improve care
- 1 an overview of our total joint program

Where to start in surgery: process mapping for a care pathway for fractured neck of femur care

Dr Elizabeth Aitken

Consultant Physician and Director of Elderly Medicine

with Teresa Doherty

ST3 Orthogeriatrics

University Hospital of Lewisham NHS Trust

- 1 process mapping to redesign and improve the patient journey for fractured neck of femur
- 1 developing and implementing the care pathway

Facilitated discussion

Working through sample pathways, and focusing on key issues involved in developing pathways in Surgery

JOINT OPENING SESSION

10.00 **Chairman's introduction**
Chairman: Dr Yosef Dlugacz
*Senior Vice President and Chief of Clinical Quality, Education and Research
Krasnoff Quality Management Institute,
New York, USA*

10.10 **Ensuring pathways lead to quality improvement**
Dr Yosef Dlugacz
*Senior Vice President and Chief of Clinical Quality, Education and Research
Krasnoff Quality Management Institute,
New York, USA*

C O N F E R E N C E

**Stream A
PATHWAYS TO IMPROVEMENT ACROSS THE WHOLE PATIENT JOURNEY**

CARE PATHWAYS: REDESIGNING THE PATIENT JOURNEY

- 11.45 **Variance explained**
Claire Whittle
Project Manager Integrated Care Pathways Appraisal Tool, West Midlands SHA and Senior Lecturer University of Birmingham
- 1 variance explained
 - 1 types of variance and how variance is collected, analysed and used to improve practice
 - 1 is variance essential for an effective care pathway? examples in practice
-
- 12.15 **Lean thinking and care pathways**
Mr Hugh Rogers
Senior Associate, Service Transformation NHS Institute for Innovation and Improvement
- 1 lean thinking explained
 - 1 how lean and six sigma can be used to improve the effectiveness of care pathways
 - 1 examples of good practice
-
- 12.45 **Lean thinking and care pathways: a case study**
The impact of a cataract pathway design on patient experiences from a lean perspective
Ellen Joan van Vliet
Research Fellow, Clinical Pathways and Operations Management The Rotterdam Eye Hospital, The Netherlands
- 1 incorporating lean into pathway design
 - 1 comparing a lean and a traditional care pathway for cataracts
 - 1 the lean cataract clinical pathway
-
- 13.05 Questions and answers, followed by lunch and exhibition
-
- 14.00 **Using care pathways as a tool for service redesign**
Mary Barnes
Director Avon, Somerset and Wiltshire Cancer Services
- 1 using pathways as a tool for service redesign across a clinical network
 - 1 the use of pathways to reduce variation in care and to improve communication across the health community
 - 1 examples of pathways in practice
-
- 14.30 **Using care pathways as a tool for improving teamworking**
Using social network analysis to make care pathways capable of dealing with more complex cases
Joss Douthwaite
Senior Occupational Therapist Health and Social Services, Jersey
- 1 care pathways as a tool to improve teamworking
 - 1 using social network analysis to map and describe team member interaction
 - 1 enabling the construction of more valid care pathways that can handle greater degrees of patient complexity: examples in practice
-
- 15.00 **Pathways as a tool to reduce costs whilst improving outcomes**
Angela Hughes
Care Pathways Coordinator University Hospital of Wales NHS Trust
- 1 incorporating financial data into care pathways
 - 1 case study: the economic impact of improved outcomes through the fractured neck of femur pathway
 - 1 our experience: looking after patients well is cheaper than looking after them badly
-
- 15.30 Questions and answers, followed by tea and exhibition
This break will include a care pathway swapping/viewing session – delegates are invited to send copies of care pathways to be displayed, care pathways will be available from speakers for viewing and delegates can bring and share their care pathways with others.

**Stream B
MASTERCLASSES**

- 11.45 **4: Clinical outcomes monitoring and evaluation**
This workshop will include three 30 minute presentations including techniques that can be incorporated into practice
- Measuring and monitoring surgical outcomes**
Mr Graham Copeland
Consultant Surgeon North Cheshire Hospitals NHS Trust and Clinical Audit Director Ellison Health
-
- Measuring and monitoring clinical outcomes including chronic conditions**
Professor Mike Pearson
Professor of Clinical Evaluation University of Liverpool and Consultant Physician University Hospital Aintree
Professor Pearson was previously Director of Clinical Standards at the Royal College of Physicians
-
- A guide to patient reported outcomes**
Professor Ray Fitzpatrick
Professor of Public Health and Primary Care Faculty Fellow and Dean and Co Director, The Development Programme on Patient Assessed Outcomes Nuffield College, Oxford
-
- 14.00 **5: Lean Workshop**
Facilitated workshop: lean simulation
(Delegate numbers limited to 30 on first come first served)
Facilitator: Neil Westwood
Head of Continuous Improvement Worcestershire Acute Hospitals NHS Trust and
Mr Hugh Rogers
Senior Associate, Service Transformation NHS Institute for Innovation and Improvement
- Introduction to lean and what it means**
Followed by a highly participative lean simulation game that teaches the principles of lean thinking in a fun and interactive way
-
- 15.30 Questions and answers, followed by tea and exhibition

FINAL JOINT SESSION

PATHWAYS FOR PATIENT SAFETY

16.00 **Using Failure Mode Effects Analysis (FMEA) to identify weaknesses and potential errors in the pathway and patient journey**
Maria Dineen
Director Consequence

- 1 FMEA Explained
- 1 proactively identifying risks and potential errors before they occur
- 1 undertaking an FMEA within the development of care pathway

Improvement

- 1 clinical pathways: developments from the USA
- 1 CareMap methodology explained: using CareMap with clinical pathways to improve outcomes
- 1 case studies in practice

10.20 **Debate – a primary goal of care pathways should be to reduce length of stay/reduce the length of the pathway**

FOR: Proposer: Dr Steven Laitner
Consultant in Public Health Medicine and GP
West Hertfordshire PCT and East and North Hertfordshire PCT
Second: Derek Butler
Chairman MRSA Action UK

AGAINST: Joyce Robbins
Director Patient Concern
Second: Representative
Dr Foster Intelligence

10.50 Questions and answers, followed by coffee and exhibition

SPLITS

These Masterclasses are aimed at those with at least 2 years experience of working with care pathways

Measurement

Options on measuring and monitoring clinical outcomes pathway goals and outcome measurement

Outcomes

- 1 producing accurate and reliable risk adjusted outcome measures at an individual level
- 1 producing individual patient outcome predictions including mortality and morbidity: examples in practice
- 1 tools that can help: Copeland's Risk Adjusting Barometer System

Outcomes in non surgical specialties

- 1 developing clinical outcome measures for use in long term medical conditions
- 1 defining treatment success in non surgical specialties
- 1 national and local developments and tips for individual clinicians

Measures

- 1 assessing the reliability of patient reported outcome measures
- 1 effective tools for use in practice to measure patient outcomes, health status and quality of life
- 1 tips for use in individual clinical practice

Game

(served basis)

Options for the NHS

- 1 understand that delays can be significantly reduced by improving patient flow and reducing batch sizes
- 1 understand that teams need to work together and communicate effectively to improve patient care, reduce delays and eliminate waste
- 1 learn lean concepts and practical tools

Stream C
SPECIALTY SPECIFIC CASE STUDIES

11.45 **Case Studies: Care pathways in medicine**

Case study presenters followed by discussion and pathway sharing (delegates are encouraged to bring their medical pathways)

Integrating clinical indicators into clinical pathways

Case study: chronic kidney disease

Dr Kathleen Claes
Nephrologist
University Hospitals of Leuven, Belgium

- 1 integrating quality outcome indicators within the pathway
- 1 case study: a pathway for chronic kidney disease

Using pathways for screening and diagnosis:

Case study: a pathway for detecting and managing depression in older in-patients

Angela Miller
Pathways Coordinator,
Department of Medicine for The Elderly, with

- 1 using a pathway for screening
- 1 linking to treatment and management

Lorna Milton
Pathways Co-ordinator/Clinical Governance Nurse
NHS Tayside

Facilitated discussion

Working through sample pathways, and focusing on key issues involved in developing pathways in medicine

13.00 Lunch and exhibition

14.00 **Case Studies: care pathways in end of life care**

Facilitator: Professor John Ellershaw

Professor of Palliative Medicine
University of Liverpool
National Clinical Lead
The Liverpool Care Pathway
Medical Director Marie Curie Hospice Liverpool and
Clinical Director Royal Liverpool University Hospitals NHS Foundation Trust

Case study presenters followed by discussion and pathway sharing (delegates are encouraged to bring their medical pathways)

An update from the Liverpool care pathway

Facilitator: Professor John Ellershaw
as above

- 1 an update and results from the Liverpool care pathway programme
- 1 the advantages and disadvantages of a national pathway document
- 1 looking forward to the end of life care strategy

An integrated care pathway for all hospice patients regardless of diagnosis

Jill Main
Project Lead, Supportive Care Pathway
Pan Birmingham Palliative Care Network

- 1 adapting the supportive care pathway for all patients at the end of life regardless of diagnosis
- 1 pre and post implementation audit results

Implementing the all Wales end of life care pathway

Kathleen Evans
End of Life Coordinator
Carmarthenshire NHS Trust

- 1 implementing the all Wales end of life care pathway in a local setting
- 1 training and educating frontline staff in pathway use

Facilitated discussion Working through sample pathways, and focusing on key issues involved in developing pathways in end of life care

FINAL JOINT SESSION

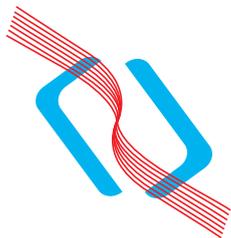
16.30 **Pathways for patient safety: emerging safety methodologies**

Dr Ken Catchpole

Industrial Psychologist and Human Factors Engineer and Senior Post-Doctoral Scientist, Quality, Safety, Reliability and Teamwork Unit, Nuffield Department of Surgery University of Oxford

- 1 risk management and patient safety: moving from a reactive to a proactive approach
- 1 pathways and how they can be used to improve patient safety
- 1 international and national developments in patient safety

17.00 Questions and answers, followed by close



Care Pathways 2008

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How to book

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Please tick the package you would like to book

One day £340 + VAT (£399.50) for NHS and private healthcare organisations
 £290 + VAT (£340.75) for voluntary sector/charities
 £475 + VAT (£558.13) for commercial organisations

Two days £545 + VAT (£640.38) for NHS and private healthcare organisations
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 £750 + VAT (£881.25) for commercial organisations

A 15% DISCOUNT WILL BE AVAILABLE TO ALL BUT THE FIRST DELEGATE FROM THE SAME ORGANISATION BOOKING AT THE SAME TIME.

Please tick which day you would like to attend Wednesday 25 June Thursday 26 June

Please indicate which sessions you are most likely to attend:

Day 1, Wednesday 25 June

- Stream A: Pathways to improvement across the whole patient journey**
- Stream B: Masterclasses**
- 1: Evidence based medicine and pathways
- 2: eCare pathways masterclass
- 3: Statistics and data collection masterclass
- Stream C: Specialty specific case studies**
- Care pathways in mental health
- Care pathways in surgery

Day 2, Thursday 26 June

- Stream A: Pathways to improvement across the whole patient journey**
- Stream B: Masterclasses**
- 4: Clinical outcomes monitoring and measurement
- 5: Lean workshop
- Stream C: Specialty specific case studies**
- Care pathways in medicine
- Care pathways in end of life care

Please tick if you would like to attend the evening drinks reception on Wednesday 25 June 2008

▶ Your details (Please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please circle)

First name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

Fax

Email

Please write your address clearly as confirmation will be sent by e-mail.

If you prefer confirmation by post please tick this box.

Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the delegate or an authorised person before we can accept the booking

(By signing this form, you are accepting the terms and conditions on page 3)

Name

Signed

Date

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